		PART B	B - FEE(S) TRA	NSN	IITTAL _		,	<i></i>	
JUL 0 2 2010	Se Georgia	her with applicable	or <u>Fax</u>	Cor P.C Ale (57	mmissioner for). Box 1450 .xandria, Virgii 1)-273-2885	Paten nia 22:	313-1450		
NSTRUCTIONS: This appropriate. All further indicated trains are the monitoral part of th	orm should be used to correspondence including description or directed of tions.	or transmitting the ISSU of the Patent, advance of the Patent, advance of the transition of the ISSU o	JE FEE and PUBLI rders and notification a) specifying a new o	CATI of n corres	ON FEE (if requir naintenance fees wi pondence address;	ed). Blo ll be m and/or (ocks I through 5 s ailed to the current b) indicating a sepa	hould be com corresponden rrate "FEE AI	pleted where ce address as DDRESS" for
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24739 CENTRAL CO 3 HANGAR WA WATSONVILL	Certificate of Mailing or Transmission I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.								
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	00.00 DA						6-	29-10	(Date)
APPLICATION NO.	FILING DATE		FIRST NAMED INVEN	VTOR		ATTOR	NEY DOCKET NO.	CONFIRMA	TION NO.
		PORT IN COMMUNICA							
APPLN, TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE I	DUE	PREV. PAID ISSUE	FEE	TOTAL FEE(S) DUE		E DUÉ
nonprovisional	NO	\$1510	\$300		\$0		\$1810	07/0	6/2010
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JEAN, FRANTZ B 2454		2454	709-203000						
Change of corresponder 1.363). Change of corresponders form PTO/SH "Fee Address" ind PTO/SB/47; Rev 03-0 Number is required.	2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.								
. ASSIGNEE NAME A	ND RESIDENCE DATA	A TO BE PRINTED ON T	THE PATENT (print	or typ	e)				
PLEASE NOTE: Unl	ess an assignee is ident h in 37 CFR 3.11. Com	fied below, no assignee detion of this form is NO	data will appear on t T a substitute for filin	the pa	tent. If an assigned	e is idei	ntified below, the d	ocument has b	een filed for
(A) NAME OF ASSIG	GNEE_		(B) RESIDENCE: (_	and STATE OR CO	OUNTR	Y) /	_	
Genesys	Telecomm	unications			Daly	1+y	, CA (L)S)	
lease check the appropri	oratories, late assignee category or	Lnc. categories (will not be pr	inted on the patent):	a			or other private gro	_	Government
a. The following fee(s)	are submitted:	46	o. Payment of Fee(s):		se first reapply any	previo	usly paid issue fee	shown above))
Issue Fee			A check is enclo	sed.			12-2	325	***

Publication Fee (No small entity discount permitted) Payment by credit card. Form PTO-2038 is attached. The Director is hereby authorized to charge the required ite(s), any deficiency, or credit any overnavment to Deposit Account Number ______ (enclose an extra copy of this form). Advance Order - # of Copies

5. Change in Entity Status (from status indicated above)

b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature rath Typed or printed name Registration No.

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27.

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	form should be used for correspondence including delow or directed others.	or transmitting the ISSU ag the Patent, advance or herwise in Block 1, by (a	JE FEE and PUBLICATED AND ADDRESS AND NOTIFICATION OF THE PROPERTY OF THE PROPERTY OF THE PUBLICATION OF T	ATION FEE (if requirements of maintenance fees respondence address	uired). Blocks 1 through 5 swill be mailed to the currents; and/or (b) indicating a sep	should be completed where t correspondence address as arate "FEE ADDRESS" for		
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APPLICATION NO.	FILING DATE		FIRST NAMED INVENT	OR	ATTORNEY DOCKET NO.	CONFIRMATION NO.		
10/777,847 TITLE OF INVENTION	02/11/2004 : USER SPECIFIC SUP	Chris PORT IN COMMUNICA	stopher Clemmett Macle	eod Beck	P3324CMBOC1	5907		
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DU	JE PREV. PAID ISSU	JE FEE TOTAL FEE(S) DUE	E DATE DUE		
nonprovisional	NO	\$1510	\$300	\$0	\$1810	07/06/2010		
EXAM	INER	ART UNIT	CLASS-SUBCLASS					
JEAN, FR	ANTZ B	2454	709-203000					
CFR 1.363). Change of corresponded corresponding to the corresponding t	once address or indication ondence address (or Cha 19/122) attached cation (or "Fee Address or more recent) attach	nge of Correspondence	2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.					
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a. Applicant claims	tus (from status indicated s SMALL ENTITY statu	is. See 37 CFR 1.27.			ALL ENTITY status. See 37 C			
nterest as shown by the r	ecords of the United Sta	uired) will not be accepted tes Patent and Trademark	a from anyone other that Office.	in the applicant; a reg	gistered attorney or agent; or t	ne assignee or other party in		
Authorized Signature	Patry	Hieleler	<u> </u>	Date	6-29-10	>		

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